

TOPCRET PRO TRAINING COURSE

Course Policies · Los Angeles · January 27–28, 2027

TOPCRET USA LLC · TC-TRN-US v2.1 · October 2026

Thank you for your interest in the TOPCRET PRO Training Course. These policies explain how enrollment, payment and the course days work. Submitting your application, paying your invoice or attending confirms that you have read and accept them.

The course

Program	Dates	Content
Pro Advanced, with Special Finishes demonstration	Jan 27–28, 2027 · 2 days	Hands-on: EcoCemento® and Baxab®Eco — substrate preparation, full system build-up, trowel technique, color, finishing and sealing. Demonstration: Clay® and Real Metals® special finishes for interior walls.

- 8:00 am to 6:00 pm both days, taught in English and Spanish, in Costa Mesa, CA (Orange County). The venue name and address are sent with your written course confirmation.
- Practice panels are prepared in stages before the course, so you can work through the full system sequence without waiting for drying times.
- Enrollment is limited to 20 participants.

Who can attend

- The course is designed for professionals in construction and decorative finishes, such as installers, contractors and their teams, 18 or older.
- Every enrollment starts with an application. We ask about your previous experience and may request more information before approving it. We reply within 48 hours, and approval is at our discretion.
- This edition is open to professionals whose business is based outside New York, New Jersey and Connecticut.

What's included

- All materials, tools and protective equipment used during the course
- A flexible steel trowel for Topcret systems and a course work shirt
- Breakfast and lunch both days
- Your finished practice panels, the technical course manual and a Certificate of Attendance
- A sample kit with EcoCemento® finished samples, plus a small sample of Clay® and one of Real Metals®

Kits, samples and panels are handed out at the course and are not shipped by us. Kit contents may vary with availability. Samples are for reference and display only: they are provided as is, without warranty, and are not intended for installation. Colors and textures of handcrafted finishes vary.

Pricing

Tier	Price per participant	When it applies
Founding	\$2,100	The first 5 paid seats
Early	\$2,300	Applications received through November 30, 2026, 11:59 pm PT
Regular	\$2,500	Applications received from December 1, 2026
Team (3 or more)	10% off Regular (\$2,250), or each participant's tier if it is lower	People from the same company, on one invoice

- Prices include everything listed under What's included. There are no other fees.
- Your tier is set by the date we receive your application, not the date we approve it. Applications received through November 30, 2026 at 11:59 pm Pacific Time get Early pricing, even if we approve them after that date. Founding pricing goes to the first 5 paid seats. An application counts as received when the complete form is submitted; if we ask you for more information, it keeps its original date as long as you reply within 72 hours. In every case, the price on your deposit invoice is held only if you pay the deposit within **72 hours** of receiving the invoice. A seat counts as paid when its deposit is received. If the deposit is not paid in time, the seat and the tier are released, and any new application is priced on the date it is received.
- Team pricing and the Travel Credit can be combined. Other offers cannot be combined.

Travel Credit

- Companies with a business address outside California receive a **\$200 Travel Credit**, shown as a discount on the course invoice. It is available with every tier and with team pricing.
- To qualify, send us with your application a current business registration from your state's Secretary of State (or equivalent office), or a contractor license issued by that state, showing your company name and an address outside California. Sole proprietors without a registered business may send an out-of-state driver's license instead. The registration, license or driver's license must be active on the date of your application.
- The Travel Credit is a discount on the course price. It is not a travel reimbursement, and TOPCRET USA does not sell, book or arrange travel or lodging.
- If the information or proof provided turns out to be inaccurate, the Travel Credit is withdrawn and the \$200 is due before the course.

Payment

- **Deposit: \$500**, invoiced when we approve your application and due within 72 hours. It reserves your seat and holds your tier. You may also pay the full amount at once.
- **Balance:** the rest of the course price, due by **January 5, 2027**. If your application is approved less than 72 hours before that date, the full course price is due by January 5, 2027.
- **If the balance is not paid by January 5, 2027**, your seat is released and your deposit becomes a credit for another edition of the course or for Topcret products, usable within 12 months. This credit is non-refundable.
- Once the course is confirmed, any remaining seats may be offered with full payment until January 15, 2027.

- We accept credit and debit cards (no surcharge), ACH and wire transfer. We will never change our bank details by email or text; please call us to confirm before sending a transfer.

Course confirmation

- The course runs once minimum enrollment is reached. We make that decision on January 6, 2027 and confirm it to every participant in writing **no later than January 7, 2027**.
- If the course does not run, for any reason, we refund **100% of what you paid, deposit included, within 5 business days**, to the original payment method. If you prefer, you can ask us in writing to **transfer** your payment to another edition instead.

Please do not book flights or hotel until you receive our written confirmation, which will arrive no later than January 7, 2027. Travel and accommodation are your responsibility, and we cannot cover those costs if the course does not run.

If you can't attend

Payments are non-refundable, except as described under Course confirmation. Instead, just email info@topcretusa.com and choose one of these options:

- **Send someone else** from your team in your place, at any time before the course. They must meet the requirements under Who can attend.
- **Move to another edition** within the next 12 months (once).
- **Take a product credit** for 100% of what you paid, with more than 14 days' notice before the course starts. It applies at list prices, in one order within 12 months, and cannot be combined with other discounts.

Certificate

Participants who attend the full course receive a **Certificate of Attendance**, the first step in the TOPCRET PRO pathway. It confirms attendance only. It does not certify skill or competency, it is not a license, and it does not authorize the use of the Topcret trademarks.

Safety

This is hands-on training with tools and cement-based construction products. Cement-based products can irritate skin and eyes, and dust from mixing and sanding contains crystalline silica. Please wear closed-toe work shoes and long pants, use the protective equipment we provide (including gloves, safety glasses and dust masks for mixing and sanding) and follow the instructors' guidance. Safety Data Sheets are available at the course. Let us know in advance about any dietary needs, and about any allergy or health condition that dust or construction products could affect. Report any injury to an instructor right away. We may ask anyone who does not follow safety guidance to stop the hands-on work.

Assumption of risk and release: By attending, you accept the risks that come with hands-on construction training, including cuts, slips and skin, eye or respiratory irritation. To the fullest extent permitted by California law, you release TOPCRET USA LLC, its team and its instructors from claims arising from ordinary negligence in connection with the course. This release does not apply to gross negligence, willful misconduct, fraud or violations of law.

Photos and recording

We take photos and video during the course to share our training. If you prefer not to appear, tell us on your application or at check-in and we will make sure you are not featured. You are welcome to take photos and video for your own reference, as long as you respect participants who prefer not to appear.

The fine print

Except for personal injury, which is addressed under Safety, our total responsibility in connection with the course is limited to the amount you paid for it, and we are not responsible for travel, lodging or other costs you incur. These policies are governed by California law, with courts in Orange County, California, and the English version prevails. TOPCRET USA LLC · 1 Alhambra Plaza, PH Floor, Coral Gables, FL 33134 · info@topcretusa.com

POLÍTICAS DEL CURSO · RESUMEN EN ESPAÑOL

Traducción de cortesía; prevalece la versión en inglés.

- **Curso:** Costa Mesa, CA (Orange County), 27 y 28 de enero de 2027, de 8:00 am a 6:00 pm, en inglés y español. Pro Advanced (EcoCemento® y Baxab®Eco) con demostración de Special Finishes (Clay® y Real Metals® para paredes interiores). Máximo 20 participantes. La sede exacta se envía con la confirmación.
- **Quién puede asistir:** profesionales de la construcción y los acabados decorativos, mayores de 18 años, con solicitud previa y aprobación en 48 horas. Esta edición es para profesionales con empresa fuera de Nueva York, Nueva Jersey y Connecticut.
- **Incluye:** materiales, herramientas y equipo de protección; llana flexible y camiseta; desayuno y almuerzo; tus paneles, manual técnico y Certificado de Asistencia; muestras de EcoCemento®, Clay® y Real Metals®, que se entregan en el curso, sin garantía y no aptas para instalación.
- **Precios:** Founding \$2,100 (primeras 5 plazas pagadas), Early \$2,300 (solicitudes recibidas hasta el 30 de noviembre de 2026, 11:59 pm hora del Pacífico, aunque se aprueben después), Regular \$2,500. Equipos de 3 o más de la misma empresa: 10 % sobre Regular (\$2,250) o el tramo de cada participante si es menor. Sin otros cargos.
- **Travel Credit:** \$200 de descuento en la factura para empresas con dirección fuera de California, acreditada con registro estatal o licencia de contratista (licencia de conducir de otro estado solo para trabajadores independientes sin empresa registrada). Si la prueba no es correcta, se retira el crédito.
- **Pago:** depósito de \$500 en 72 horas (reserva la plaza y mantiene el tramo; si no lo pagas a tiempo, una nueva solicitud tiene el precio de su fecha) y saldo hasta el 5 de enero de 2027; si te aprobamos a menos de 72 horas de esa fecha, pagas el total antes del 5 de enero. Si no pagas el saldo, el depósito pasa a crédito para otra edición o productos durante 12 meses, no reembolsable. Tarjeta sin recargo, ACH o wire.
- **Confirmación:** decidimos el 6 de enero y lo confirmamos por escrito a más tardar el 7 de enero de 2027. Si el curso no se hace, te devolvemos el 100 % en 5 días hábiles por el mismo medio de pago, o lo trasladamos si lo pides por escrito. **No reserves vuelo ni hotel hasta recibir la confirmación.**
- **Si no puedes asistir:** no hay reembolso, pero puedes enviar a otra persona de tu equipo, pasarte a otra edición (12 meses, una vez) o pedir crédito de producto del 100 % con más de 14 días de aviso.
- **Certificado:** de asistencia; no certifica competencia, no es una licencia ni autoriza el uso de las marcas Topcret.
- **Seguridad y riesgo:** calzado cerrado, pantalón largo, equipo de protección e indicaciones del instructor. Al asistir aceptas los riesgos propios de la formación práctica y liberas a TOPCRET USA de reclamaciones por negligencia ordinaria, según la ley de California.
- **Fotos:** puedes pedir no aparecer. Puedes grabar para tu propia referencia. Ley de California y tribunales de Orange County.